Appendix B

Scrutiny Committee - Finance & Investment Portfolio performance report

Key:

Status	Colour	Details					
	Green	At or above target					
	Amber	Less than 10% below target					
	Red	10% or more below target					

Code	Short Name	Current Value	Current Target	Curren t Status	Dortormanco (hart	Year to date 2021/22 Value	Year to date 2021/22 Target	Year to date 2021/22 Status	Latest Note
LPI_BR 04	The percentage of business rates collected in-year (Cumulative)	88%	86.2%		100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%	88%	86.2%		No commentary required

Code	Short Name	Current Value	Current Target	Curren t Status	Performance Chart	Year to date 2021/22 Value	Year to date 2021/22 Target	Year to date 2021/22 Status	Latest Note
LPI_CT 04	The percentage of council tax collected in-year (cumulative)	94.8%	93%	②	100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% 0% 0% 0% 0% 0% 0%	94.8%	93%		No commentary required
	The percentage of undisputed invoices paid within 30 days or agreed terms	99.03%	99%	②	100%	97.17%	99%		No commentary required

Code	Short Name	Current Value	Current Target	Curren t Status	Performance Chart	Year to date 2021/22 Value	Year to date 2021/22 Target	Year to date 2021/22 Status	Latest Note
LPI_HB 02	Average number of days to process a new claim for Housing Benefit (Monthly)	11	23		30 28 25 20 18 15 13 10 8 5 5 3	15	23		No commentary required
	Average number of days to process a change in circumstances for Housing Benefit (monthly)	7	9	②	13 12 11 1 10 9 8 7 7 6 6 5 4 3 2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	8	9		No commentary required

Code	Short Name	Current Value	Current Target	Curren t Status	Performance Chart	Year to date 2021/22 Value	Year to date 2021/22 Target	Year to date 2021/22 Status	Latest Note
LPI_AU L1	Sevenoaks: Audit actions fully implemented within agreed timescales	75%	80%		100% - 90% - 80% - 70% - 60% - 50% - 40% - 30% - 20% - 10% - 0% - 50% - 40% - 30% - 20% - 10% - 0% - 50% - 40% - 30% - 20% - 10% - 0% - 50% - 40	64.81%	80%		We are working with senior managers to improve the implementation of actions by introducing a more robust approval process for the deferral of 'High' and 'Medium' priority actions and advising managers when completing their responses that agreed dates must be realistic. There has been improvement throughout the year as we seek to reach target by year-end.
LPI_FS 003	Sundry debts outstanding more than 60 days	£59,339	£40,000		£120,000 - £110,000 - £100,000 -	£59,339	£40,000		Following Government guidance regarding COVID-19 and financial support SDC did not pursue sundry debts for a proportion of the last financial year. This, combined with the addition of Direct Services sundry debts now being included has led to a high debtor balance. The outstanding debts continue to be actively managed hence the improvement over recent months.